



SUMMARY OF TERMS AND CONDITIONS OF SERVICE

Post:	Service Centre Advisor x4 – 12 Month FTC
Salary:	£27,497 per annum. There is a cost of living salary review each April
Performance Pay:	On successful completion of probation employees are eligible to join a performance related pay scheme which currently pays up to 5% of salary each financial (April to March) year if PRP targets are met.
Pension:	Non-contributory 8% of Annual salary paid by the Trust. Individuals may add to this contribution.
Annual Leave:	27 days rising to 29 days after 5 years' service.
Training:	Newlon has Investors in People accreditation at gold level which is a demonstration of our commitment to developing people. It operates a positive approach to training and encourages all staff to develop to their maximum potential through both in-house and external training courses.
Head Office:	Our Head Office is a purpose built office in Tottenham Hale, just 2-3 minutes' walk from rail, tube and bus services.
Probationary Period:	The appointment will be subject to a six month probationary period.
Working Hours:	Newlon staff work a 35 hour week. We also offer the potential of Hybrid working which may allow up to a maximum of 3 days a week working from home depending on the role. This will be discussed with your line manager. A flexi time scheme is operated at Newlon.
Other Conditions:	All offers of employment are subject to satisfactory references relating to your last 3 years of employment or study. We will also require you to complete a Health Questionnaire to enable us to identify whether any adjustments are needed to enable you to carry out the role.
Other Benefits:	Newlon offers a generous benefits package which currently includes a health cash plan, income protection in the event of serious illness and life insurance of four times annual salary.

These terms and conditions are given for guidance purposes. The conditions outlined above are given without prejudice and do not form part of any legally binding employment contract.